



CASE
STUDY

**US Mortgage & Banking
Company Centralizes
Loan Information and
Saves Time on Loan
Closing Process**



CUSTOMER PROFILE

The company was a Top 10 Mortgage and Banking Company in the United State headquartered in Florida. Their growth each year starting in 2006 was phenomenal, and it grew from \$5 Billion USD in lending, to a portfolio of \$45 Billion in 4 years.

BUSINESS CHALLENGE

The company receives a mix of paper-based and electronic loan closing documents, typically in batches of 400 pages to 500 pages. The old loan closing process required staff to manually separate, verify and route individual documents.



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SOLUTION

The solution provided by NDS Global enabled the use of the same document preparation, capture jobs, business rules, software process workflows.

The solution enabled

- Stored the data in one centralized and secure database
- Tracks user and administrator activity with detailed information including who, what, when, where, which workstation—and why for change events, plus original and current values for all changes
- verification of the accuracy of the lender's monthly calculations of rates, payments, amortization and loan balance
- detailed audit report to reflect actual payment histories

BENEFITS

By automating the processing of these loan documents, the company accelerated loan closing times by up to 25 percent, hence reducing labor costs, and better managing fluctuating loan volumes without adding additional staff or software.

TECHNOLOGY



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ABOUT NDS GLOBAL

NDS Global, a trusted Microsoft Gold Partner, offers its customers consulting, implementation, development and support services on Enterprise, Cloud & Mobility for digital solutions.

NDS Global helps customers realize results in a digital world through business technology solutions, cloud and managed services that combine insight, innovation and expertise focused on Microsoft technologies.

Our solutions span across Microsoft Project Online, Microsoft CRM Online, Microsoft SharePoint Online, Office 365, Dynamics 365, Microsoft Dynamics AX, PowerBI & Azure.

Headquartered in the US since 1999, we are preferred partners to customers in USA and India. Our customers span across Consumer Goods, BFSI, Infrastructure, Manufacturing, IT/ITES, and Retail.

A strong team of 180+ Microsoft consultants have provided many a success stories to Enterprise & Small/Medium customers globally.



SCHEDULE A DEMO / WORKSHOP

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