



CASE
STUDY

World's Leading Tyre
Manufacturer
Effectively Monitors
Manufacturing Plant
Setup and
Operational Readiness

CUSTOMER PROFILE

The company is one of the world's biggest tyre manufacturer, a BSE/NSE listed company and is in the business of manufacture and sale of tyres.

The company has manufacturing units in India and the Netherlands.

The company's products are available in over 100 countries through a vast network of branded, exclusive and multi-product outlets.

BUSINESS CHALLENGE

The company faced a number of significant challenges to operational readiness, including the growth in number of projects and complexities involved in managing those projects effectively.

To successfully meet the project management challenges, the company desired for a unified and collaborative project management solution. They also required monthly forecasts over the life of the project, not just the total project cost.

For portfolio management, they had been relying on manual processes to maintain the project data, issues and risks, but the same was making it more complex to be connected with the portfolio. Reporting required the project managers to spend countless hours score-carding and updating presentations for various audiences.



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SOLUTION

In 2015, October, the company considered, analysed and reviewed the best practises in project management implemented for other clients by NDS Global, before partnering with NDS for Microsoft Project Management (PPM) Solution.

NDS Global had the technical expertise the company needed, as well as a range of experience with different project management methodologies. The company worked with NDS Global to enhance the organization's project management skills successfully.

Some of the challenges faced were:

- Lack of standard metrics for measuring performance
- Project Management hierarchy setup for all the resources
- Project Summary reporting
- Training to project managers and team members on features of project professional and Project Online

The PPM Solution helped them to meet the following business imperatives:

- Proactively and reactively manage resources throughout the project lifecycle
- Easily create and communicate simple and complex project schedules
- Simplify the collection of time and task status updates from team members
- Better connect disparate teams to share information and drive collaboration
- Identify, mitigate, and communicate issues and risks that could adversely affect project success
- Effectively measure project performance and gain visibility and control across all portfolios.

The solution provided the company a centralized location for all resources and related information, improving and simplifying resource management.

Offering enhanced visibility and control, the Resource Centre View helped Project Management team to quickly check the overall employees count with active/inactive user status.

Adopting best-practice resource management techniques helped the organization to gain visibility and control using an enterprise resource pool.

With the solution, the project managers got the flexibility to build and edit schedules on their desktop as well as in Project Online, with the use of scheduling capabilities. The team was able to plan, schedule, and manage tasks more effectively in the browser giving them the flexibility they need to get work done. Project Online helped project managers to quickly build simple and complex schedules online and conveniently edit projects in the browser from any location.

Adopting the best-practice scheduling methodologies and tools helped them:

- Create and update schedules from the desktop or Project Online
- Get started quickly and use best practices
- Effectively control and analyse schedules
- Easily communicate schedule information

BENEFITS

The support provided by NDS Global facilitated the company to :

- Proactively and reactively manage resources throughout the project lifecycle
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- Simplify the collection of time and task status updates from team members
- Effectively measure project performance and gain visibility and control across all portfolios

TECHNOLOGY



ABOUT NDS GLOBAL

NDS Global, a trusted Microsoft Gold Partner, offers its customers consulting, implementation, development and support services on Enterprise, Cloud & Mobility for digital solutions.

NDS Global helps customers realize results in a digital world through business technology solutions, cloud and managed services that combine insight, innovation and expertise focused on Microsoft technologies.

Our solutions span across Microsoft Project Online, Microsoft CRM Online, Microsoft SharePoint Online, Office 365, Dynamics 365, Microsoft Dynamics AX, PowerBI & Azure.

Headquartered in the US since 1999, we are preferred partners to customers in USA and India. Our customers span across Consumer Goods, BFSI, Infrastructure, Manufacturing, IT/ITES, and Retail.

A strong team of 180+ Microsoft consultants have provided many a success stories to Enterprise & Small/Medium customers globally.



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