



CASE  
STUDY

**Global Fortune  
500 Company  
Upgrades to Effectively  
Prioritize and Measure  
IT Project Performance**

## CUSTOMER PROFILE

The company is a Forbes 2000 and Global Fortune 500 company. It is listed on the Bombay Stock exchange (BSE) and National Stock Exchange (NSE), India.

The company has the second largest share of product pipelines in India and a vast marketing network of 13 Zonal offices in major cities and 101 Regional Offices facilitated by a Supply & Distribution infrastructure comprising Terminals, Pipeline networks, Aviation Service Stations, LPG Bottling Plants, Inland Relay Depots & Retail Outlets, Lube and LPG Distributorships.

## BUSINESS CHALLENGE

The company uses Microsoft Project Server 2010 to keep track of their IT projects.

The company needed an Existing Project server version upgrade from project server 2010 to 2013 with enhanced features and Customized Reports with the objective to streamline and speed up the process of prioritizing and managing the projects.



## CASE STUDY

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## SOLUTION

In 2015, May, the company considered its available options for a comprehensive and extensive solution with upgrading existing EPM system with Project server 2013 from NDS Global.

The company worked with NDS Global to upgrade Project Server with 2013 and configured customize reports to support the company's requirement.

The Project server version upgrade Solution helped them to meet the following business imperatives:

- Proactively and reactively manage Project management process lifecycle
- Organise and track Project tracking Business Unit wise / Group wise for their different verticals
- Easily create and communicate simple and complex project schedules
- Simplify the collection of time and task status updates from team members
- Better connect disparate teams to share information and drive collaboration
- Identify, mitigate, and communicate issues and risks that could adversely affect project success
- Effectively measure project performance and gain visibility and control across all portfolios

The PPM Solution provided the company a centralized location for all projects and their related information, improving and simplifying Project management.

Adopting best-practice for Project management helped the company to accomplish the following:

- Gain visibility and control using an enterprise resource pool
- Proactively compare capacity to demand to maximize resource utilization
- Find the right people for the project
- Intuitively manage resource assignments and overcome conflicts

With the new PPM solution, the company project managers got the flexibility to build and edit schedules. With the use of scheduling capabilities in the PPM solution, Treasury team was able to plan, schedule, and manage tasks more effectively in the browser giving them the flexibility they need to get work done.

The PPM solution supported the company in issues and risk identification from the earliest stage of project fund analysis through the final stages of project execution and benefit realization for Project management. The solution provided a central location for identifying and managing issues and risks offering standard processes for definition, assessment, escalation, and resolution of issues and risks.

Adopting best-practice methodologies helped the company to:

- Define a standard way to assess risk for new initiatives
- Standardize project risk collection and management
- Establish proper issue resolution and escalation
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The PPM solution helped to standardize data collection and performance metrics across the enterprise and streamlined status reporting through easy-to-use Web-based tools.

## BENEFITS

By implemented the best methodologies and tools for Project Management, the company gained the below benefits:

- New User interface with enhance and comprehensive feature.
- View resource and project status using reports at one place.
- Management of different projects through an automated way.
- Easily create and communicate simple and complex project schedules
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- Effectively measure project performance and gain visibility and control across all portfolios

## TECHNOLOGY



## ABOUT NDS GLOBAL

NDS Global, a trusted Microsoft Gold Partner, offers its customers consulting, implementation, development and support services on Enterprise, Cloud & Mobility for digital solutions.

NDS Global helps customers realize results in a digital world through business technology solutions, cloud and managed services that combine insight, innovation and expertise focused on Microsoft technologies.

Our solutions span across Microsoft Project Online, Microsoft CRM Online, Microsoft SharePoint Online, Office 365, Dynamics 365, Microsoft Dynamics AX, PowerBI & Azure.

Headquartered in the US since 1999, we are preferred partners to customers in USA and India. Our customers span across Consumer Goods, BFSI, Infrastructure, Manufacturing, IT/ITES, and Retail.

A strong team of 180+ Microsoft consultants have provided many a success stories to Enterprise & Small/Medium customers globally.



## SCHEDULE A DEMO / WORKSHOP

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