



CUSTOMER PROFILE

The company is an Indian Multinational Conglomerate with diversified businesses that include resources, logistics, agribusiness and energy sectors. The integrated model is well adapted to cater to the infrastructure opportunities of the emerging economies.

The company was ranked India's most trusted infrastructure brand by The Brand Trust Report 2015.

BUSINESS CHALLENGE

The Company's Treasury department had to manage Loans / Bond management process and needed a Program Management Solution to track "Debt Management" which is the most crucial and important aspect of their upcoming mega projects for their various verticals. This was to ensure that required funds are available for all their new initiatives on time with effective tracking, monitoring and reporting.

Additional challenges faced were:

- Need of managing too many debts for different projects in an effective way.
- Need of perfect tracking system for debts taken with a robust tool other than the use of excel
- Desire for a unified and collaborative debt management system, which can show the progress of debts taken vertical wise / projects wise.



CASE

Multinational Conglomerate Centralizes & Simplifies Treasury's Debt Management processes

SOLUTION

In 2015, May, the company considered its available options for a comprehensive solution, taking a look at Debt Management system from NDS Global before deciding to implement the Microsoft Enterprise Project and Portfolio Management (PPM) Solution.

After choosing the Microsoft PPM Solution, the company looked for a partner to help implement the solution and guide them in their debt management program.

NDS Global had the technical expertise the company needed, as well as a range of experience with different project management methodologies. The company worked with NDS Global to setup a new debt management system using Project Server 2013 and configured it to support the company's requirement.

The PPM Solution helped them to meet the following business imperatives:

- Proactively and reactively manage Debt management process lifecycle
- Organise and track debt tracking Business Unit wise / Group wise for their different verticals
- Easily create and communicate simple and complex Debts and project schedules
- Simplify the collection of time and task status updates from team members
- Better connect disparate teams to share information and drive collaboration
- Identify, mitigate, and communicate issues and risks that could adversely affect project success
- Effectively measure project performance and gain visibility and control across all portfolios

The PPM Solution provided the company a centralized location for all projects and their funds related information, improving and simplifying Debt management.

Adopting best practices for Debt Management helped the company to accomplish the following:

- Gain visibility and control using an enterprise resource pool.
- Proactively compare capacity to demand to maximize resource utilization
- Find the right people for the project.
- Intuitively manage resource assignments and overcome conflicts.

The solution helped project managers to quickly build simple and complex schedules online and conveniently edit projects from any location.

The solution supported the company's issues and risk identification from the earliest stage of project fund analysis through the final stages of project execution and benefit realization for debt management.

Adopting best practice methodologies helped the group to:

- Define a standard way to assess risk for new initiatives
- Standardize project risk collection and management
- Establish proper issue resolution and escalation

The solution helped to standardize data collection and performance metrics across the enterprise and streamlined status reporting through easy-to-use Web-based tools.

BENEFITS

In terms of post-implementation benefits, the solution has facilitated the company to:

- Manage debts for different projects through an automated way.
- Easily create and communicate simple and complex project and fund schedules
- Simplify the collection of time and task status updates from team members
- Better connect disparate teams to share information and drive collaboration
- Identify, mitigate, and communicate issues and risks that could adversely affect project success
- Effectively measure project performance and gain visibility and control across all portfolios

TECHNOLOGY







ABOUT NDS GLOBAL

NDS Global, a trusted Microsoft Gold Partner, offers its customers consulting, implementation, development and support services on Enterprise, Cloud & Mobility for digital solutions.

NDS Global helps customers realize results in a digital world through business technology solutions, cloud and managed services that combine insight, innovation and expertise focused on Microsoft technologies.

Our solutions span across Microsoft Project Online, Microsoft CRM Online, Microsoft SharePoint Online, Office 365, Dynamics 365, Microsoft Dynamics AX, PowerBI & Azure.

Headquartered in the US since 1999, we are preferred partners to customers in USA and India. Our customers span across Consumer Goods, BFSI, Infrastructure, Manufacturing, IT/ITES, and Retail.

A strong team of 180+ Microsoft consultants have provided many a success stories to Enterprise & Small/Medium customers globally.



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